



Abaris Realty, Inc.

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301-468-8919 • Fax: 301-468-0983
Web Site: www.abarisrealty.com

*Excellence
Since 1975*

March 14, 2022

Kuldip Gill
Election Buddy
kgsales@electionbuddy.com

**Re: 2022 Board of Directors Election Services Approval
Tanyard Springs HOA**

Dear Kuldip:

I am pleased to inform you that the Board of Directors at the above listed community has voted to accept your proposal for the 2022 Board of Directors Election Services, as outlined. Enclosed is the signed proposal for your records. Thank you and we look forward to working with you!

Sincerely,

A handwritten signature in black ink that reads 'Shireen Ambush'.

Shireen Ambush, PCAM
Property Manager

CC: Board of Directors



Agreement for

Tanyard Springs HOA

Prepared by Kuldip Gill Senior Onboarding Expert
kgsales@electionbuddy.com

Shireen,

Just a quick note to say thank you for considering ElectionBuddy.

At ElectionBuddy, our team is passionate about providing amazing service to our election administrators. With your agreement, we know that we have earned your trust thus far to proceed forward with your voting needs. We also know that the process is just starting. With the services provided by our Election Experts, we will strive to exceed your expectations to become your trusted election and meeting voting platform.

At a base price of \$1,498.00, ElectionBuddy enables you to better manage elections for your 1425 members and will save you time and money:

- **Experience** – ElectionBuddy has run over 100,000 elections for 15 Million voters and we bring that experience to your election.
- **Value** – we use the latest technologies and automation to streamline our service, which allows us to deliver savings for you.
- **Simplicity** – Our intuitive setup process, unlimited testing, and verification processes insures your election is run smoothly.

The agreement will overview our pricing and the details of the offering tailored for you. We have also included a detailed process, service, and election overview so you can share the information with your stakeholders.

Thanks again for putting your trust in ElectionBuddy!

A handwritten signature in black ink, appearing to read "John A. Blodgett".

**President
ElectionBuddy Inc.**

ElectionBuddy Software as a Service Agreement

This is an agreement to use the ElectionBuddy, Inc. services.

Organization: Tanyard Springs HOA

Billing Contact and Account: Shireen Ambush sambush@abarisrealty.com 301-468-8919

Term: One (1) license effective Feb 16, 2022 ending one (1) month after election end date

Pricing: \$1,498.00 USD due on agreement which is detailed as:

<p>ElectionBuddy Per Election License includes up to 2,500 eligible voters per election for up to one election</p> <p>Use of electionbuddy.com to set up your election, manage the vote, and share results. This is the complete price for all electronic notice and voting methods except for mailed ballots.</p>	\$299
<p>Services - ElectionVote - Expert Setup and Dedicated Assistance - Election Opens 2022-06-06</p> <p><i>Fixed Price per election</i> As per the Election Setup Assistance Brochure, you provide your election details and voter list, and your election expert creates your election. Voting opens and you answer voter questions. Results are automatically tabulated. Includes an online meeting and phone support.</p>	\$599
<p>Services - ElectionVote - Voter Inquiry Management Election Date 2022-06-06</p> <p>In addition to dedicated assistance, ElectionBuddy staff answers all voter inquiries on your behalf after consulting with your team using a customized dedicated email address. It's the ultimate in election integrity! This is required for postal ballot tallying.</p>	\$600
<p>Optional Items</p>	
<p>Postal Notices billed at time of mailing \$0.89 USA postcards, \$1.99 international postcards, \$2.29 USA letter with ballot, \$3.49 international letter with ballot.</p>	
<p>Total</p>	\$1,498

Shireen Ambush 3/14/22

Shireen Ambush, Property Manager

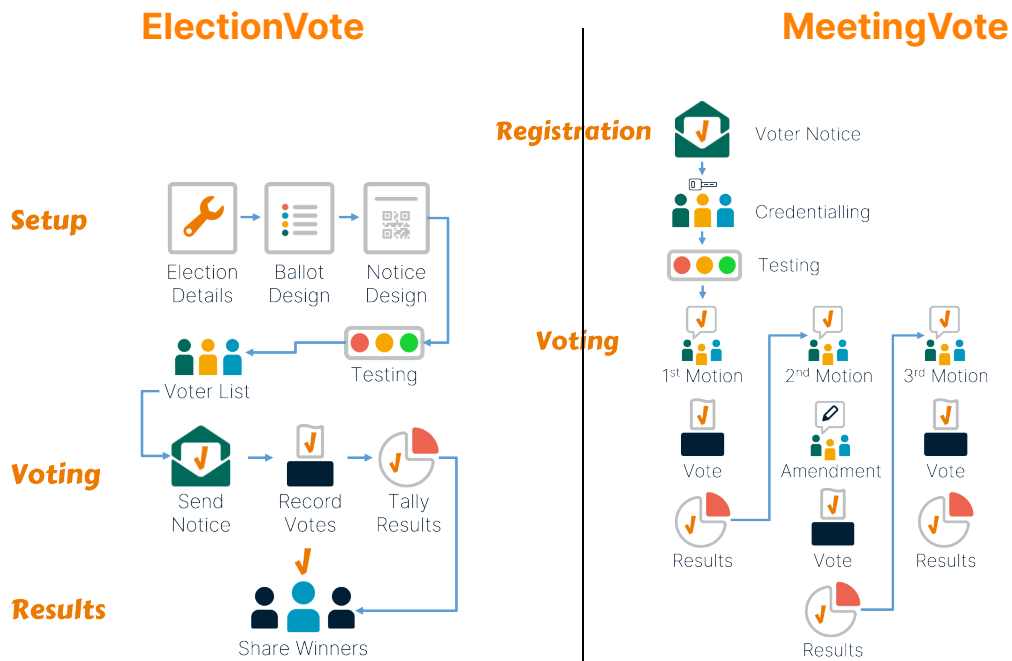
Terms and Conditions

1. The agreement will be renewed at the end of the current term unless the Tanyard Springs HOA notifies ElectionBuddy seven (7) days prior to the end of the term.
2. A \$99 fee is charged if incorrect account information is provided and needs updating.
3. Rescheduling or Cancellation of the license or services may be subject to a fee. A credit may be given in lieu of a refund on a future vote that occurs within 1 year of the agreement date.
4. Normal support hours are 6am MST to 5PM MST. Assistance provided on weekends to be scheduled and confirmed. 24x7 assistance is provided for system outages, 24x7 voter support will require additional charges.
5. Administrators and voters agree to abide by the ElectionBuddy terms of use as per <https://electionbuddy.com/terms-of-service/>
6. [All Information is confidential per the privacy policy https://electionbuddy.com/privacy-policy](https://electionbuddy.com/privacy-policy)
7. Features or notice types not specifically noted in this agreement will be priced at rates as per <https://electionbuddy.com/pricing>
8. ElectionBuddy reserves the right to assign this agreement for Electionbuddy.com Software as a Service License and Services.
9. Payment is due within 15 days and unpaid fees over 60 days will be assessed a finance charge of 10% per month. If this agreement has an unpaid balance after service delivery starts it is subject to cancellation.
10. Optional services require advance notice of 30 days to schedule an Election Expert.
11. Customer Administrators and Voters will use their own devices to vote (phone, tablet, computer). Pricing does not include mobile voting device rental or purchase.
12. Testing Service is included at no charge for up to 5 voters.
13. Email and SMS delivery is dependent upon carrier and location. ElectionBuddy does not guarantee notice delivery.
14. ElectionBuddy.com uses a secure socket layer for voting and URLs are preceded by "https:"
15. If an external website is used, external website page links will be updated by the customer or their designate. ElectionBuddy staff assume no responsibility for external websites.
16. Customer will identify a staff member, or designate as the administrator. Multiple administrators requiring Dedicated Setup Assistance or support may result in additional fees.
17. Customer is responsible for compliance with the associated laws, statutes and organization bylaws. The Customer is encouraged obtain their own independent legal counsel to ensure that the ElectionBuddy services are compliant with their elections and votes.
18. If onsite services are required, travel expenses will be paid by customer, including meals, travel to and from the staff members' city, and hotel accommodations with the hotel chosen at the customer's discretion in line with the customer's travel reimbursement policies.
19. Customer agrees to provide reference information and a quote upon the successful completion of the first election and or vote.

The ElectionBuddy Process and Flow

ElectionBuddy transforms the time consuming process of paper-based voting to a streamlined, easy-to-use electronic voting system.

Running a vote is comprised of 3 simple steps. Results are immediately accessible and can be published automatically to voters. While the process is simple, ElectionBuddy is a flexible and robust platform that has been used for over 150,000 elections by more than 20,000,000 voters. To view how easy it is for voters to vote with ElectionBuddy, view the process below and watch the videos. **Feel free to share the videos with your board and staff too!**



ElectionVote Video



MeetingVote Video



We encourage you to explore the details about our features and integrity on the following pages.

Tanyard Springs HOA Implementation

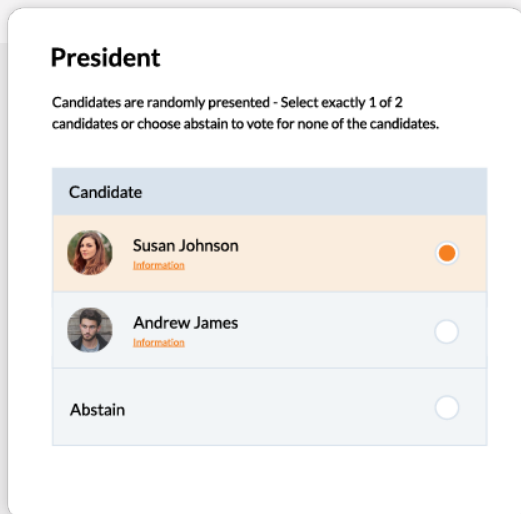
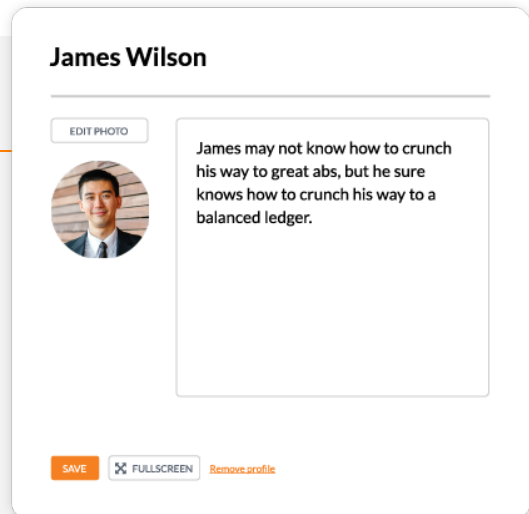
Please see the steps below, which are tentative and subject to your agreement.

Timeline	Details
Account Creation 1 week after signing	You receive an agreement, we finalize terms and create your account. We provide a sample ElectionBuddy account so you can sample and test features.
Checklist After payment, at least 7 days prior to election	We ask for your election details by providing you with detailed instructions and a information checklist. We need the responses back 7 to 14 days prior to your open date. 1 hour preparation.
Election Details Payment plus 1 day	Email us any critical requirements. Add your election details (title and open and close date) and ballot information (positions and candidates; questions and responses) into a test election. Don't worry about perfecting it - we will review everything in our online meeting! 1 to 4 hours setup.
Online Meeting 2 to 5 days after receipt of vote details	We create your test ballot and review it with you or your administrator. You provide feedback and we edit the ballot design. We need the emails of people that you want to test the ballot (typically five members of your organization that are key stakeholders in the election process). 2 hours meeting and edits.
Voter List After meeting, at least 3 days before launch	Email us your voting list(names, emails, mailing addresses, cell phones), or we can guide you in pulling information from your existing systems. Include your voter reminder dates and postal ballot mailing date. 2 hours review and editing.
Testing Meeting + 2 to 3 days	You and your members review the ballots and settings and provide feedback. We fix issues based on your feedback. The ballot is finalized! 4 hours
Voter List Review Meeting + 3 to 4 days	We format and validate your voter list (emails, phone numbers or mailing addresses). You fix errors and duplicates. 2 hours review and editing.
Finalization Meeting + 4 to 5 days	We duplicate the test, add dates and the voter list, and set the vote into a "ready" state. The countdown opening begins. 1 hour setup and review
Election Opens Meeting plus 5 days	Voter notices are emailed and texted to voters. Postal notices and ballots are mailed as scheduled. Reminders are created. Elections typically run 1 to 2 weeks, depending on voter list size. 1 hour launch monitoring
Monitoring During voting period	We oversee the election on your behalf, ensuring all voters receive notice and answer your questions. With Voter Inquiry Management, ElectionBuddy Experts will manage voter questions and review any issues with your staff while ensuring voter anonymity. 2-10 hours depending on number of voters size, voting period and assistance level.
Results Certification Election End Date + 1 hour to 48 hours	After voting closes, view the winners and results on electionbuddy.com or by using our certification service, we email you an election certification report. You access reports and audit details as needed. 1-2 hours
Voter Challenges Up to 30 days after results are issued	Individual voter questions and the election overall is scrutinized and monitored. Any voter concerns are addressed with the voter and you, the administrator, to ensure an impartial opinion. If required

Elections as Easy as 1-2-3

1. Easy Setup

In minutes, add election details and design the notice and ballot. Test, and have others test, too. Add your voter list and launch!

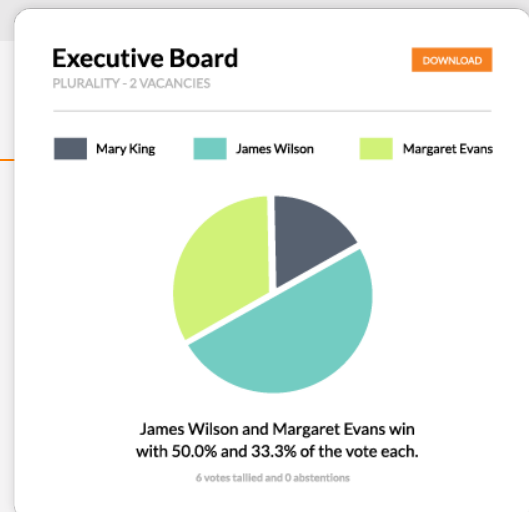


2. Easy Voting

With one click, voters cast ballots on their computer, iPhone or Android phone. Onsite kiosks and mail-in ballots are supported, too.

3. Easy Results

Winners and results are tallied automatically. View and export reports and graphs or share results with voters directly from ElectionBuddy.



KEY FEATURES

Voter Notice and Voting Methods

Notify voters by email, cellphone and mail. Or, link to your website and e-newsletter. DomainKeys and Sender Policy Framework are used so notices reach voters and are not marked as spam.

Voting methods allow voters to vote electronically using their phone, tablet, computer, or onsite at a kiosk. Or, paper ballots and return postal ballots work great too!



Nominations

Nomination forms are fully customizable and can capture pictures, biographies, statements along with questions specific to your vote. Questions can be shown or hidden depending on previous answers. And multiple languages are supported too!



Multiple Voting Systems

Collect choices and calculate winners using [plurality](#), [preferential](#), [cumulative](#), or [approval](#) voting systems, or calculate yourself. Surveying is supported with comments, questions and scored voting that facilitates a Likert scale from 1 to 5 or NA, to ensure questions are appropriate.

Candidate 1		1st
Candidate 2		2nd
Candidate 3	/	3rd

Candidate 1	<input type="radio"/>
Candidate 2	<input checked="" type="radio"/>
Candidate 3	<input type="radio"/>

Fully Customizable

Editable Voting Process add your logo, edit notices, ballot, ballot review and voter confirmation screen. Add multiple languages, too!


Tailorable Candidate Profiles customize a biography and candidate contact information, and upload a candidate photo to help voters decide.

Write ins allow voters to vote for a choice not on the ballot – they can add their own choice!

William White

Add a photo

Enter your profile text here



Up to 150 words is suggested. Examples: elec to a blog, website, Facebook or Twitter.

Save

⌘ Fullscreen

Remove profile

Advanced Tallying

Weighted Votes some voters get more votes than others — great for homeowners’ associations, or condo boards or voting proxies.

Voting Groups a portion of voters vote on certain positions - ex. Seniors vote for class rep, everyone votes for school president.



Security

Anonymous voting all votes are confidential and cannot be seen by others. We use 256-bit encryption — the same as major banks.

Authentication personal voting keys are created and can be used once. Add a second password or confirm identity by phone, or tie into your own authentication mechanisms.

Election Audit voters and ballots are logged to ensure that votes are correctly tallied and to eliminate fraud. Results are observable and verifiable.



Voter List Management

Voter Verification receive automatic bounce notifications for invalid or changed emails and view if voters haven't voted.

Automatic Reminders schedule emails or text messages to voters who haven't voted to increase voter turnout without extra work.

Fully auditable voter lists, ballots, and keys are tracked to secure results from tampering or editing.

21 of 21 voters shown

<input type="checkbox"/>	ID	STATUS
<input type="checkbox"/>	21	Not Voted <i>Sent Feb 15 2017 12:53pm</i> <i>Added on Feb 15 2017 12:51pm</i>
<input type="checkbox"/>	01	Voted Key Surfaced <i>Feb 15 2017 12:52pm</i>
<input type="checkbox"/>	02	Spoiled <i>Spoiled on Feb 15 2017 12:52pm</i>
<input type="checkbox"/>	03	Key Surfaced <i>Surfaced Feb 15 2017 12:54pm</i>
<input type="checkbox"/>	04	Voted

Results and Reports

Share Results winners are shared with voters by email, text message, or on your website. Or, keep results private — it's up to you!

Multiple Reports results summaries and winners are provided with graphical charts, too. Additional reports include voter IP location, vote-by-vote reports, and voter audit reports. All reports, including graphs, can be downloaded.



Managed Setup and Administration

Election creation add election details, design your ballot, design and schedule notice methods, and add your voter list.

Test until you're ready share test ballots with your supervisor, sample voters, and key stakeholders to ensure process buy-in and election perfection.

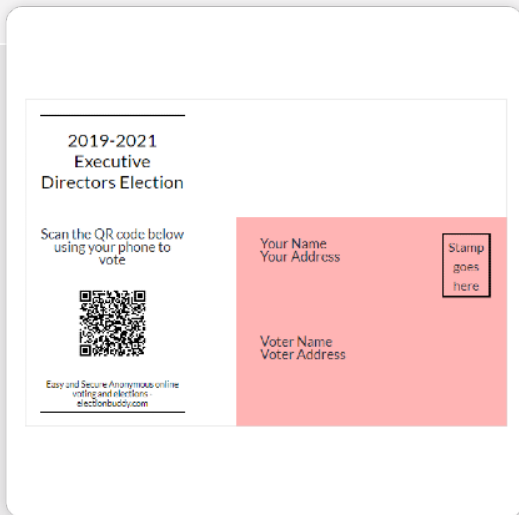
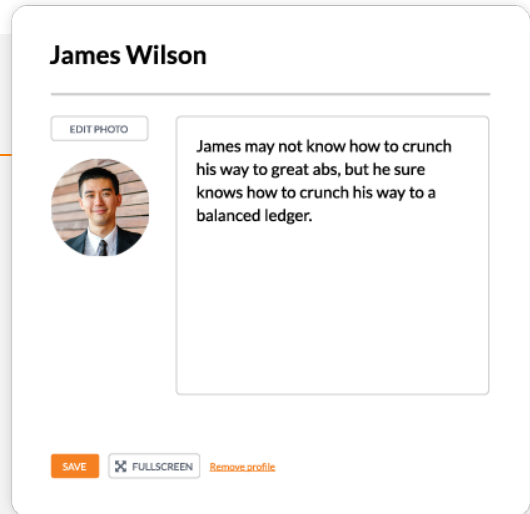
Multiple Administrators your departments, chapters or local branches can manage their own elections under your account. You can even grant election access to external stakeholders for observation and review.



Notify Every Voter

1. Easy Electronic

ElectionBuddy offers email notice for those users who prefer computers and text message notice for mobile voters. Or integrate voting notice with your own systems via merged voting keys or automated ballot issuance.

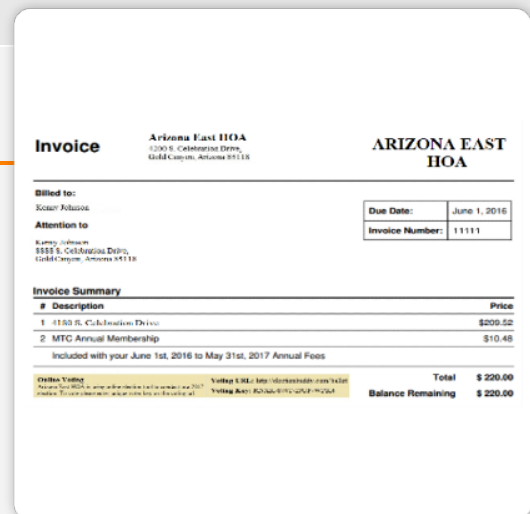


2. Magic Mailings

Postcards are a cost effective way to ensure notice for all voters, and mail them only to those who haven't voted electronically to save on postage. And paper ballots can be mailed by voter request, removing the expense of mailing every voter a first-class letter with return envelope.

3. Easy Integration

Use your own systems to notify voters, such as e-newsletters, providing voting keys on your invoices or billing statements, printed letters or any way you can think of. Even with multiple notices, ElectionBuddy ensures that each voter votes once, ensuring your election has integrity.



Voting is as Easy as 1-2-3 TOO!

1. Easy Notice

Involve voters in your election with custom emails, text messages, postcards, or mailed ballots. Or, integrate with your existing systems for a seamless experience.

Email Notice

Subject **Vote Now! Anytown HOA Fall Election**

organization_name user_full_name user_email

election_start_date election_end_date ...

You are invited to vote in the {{organization_name}} {{election_name}}.



The voting deadline is {{election_end_date | date: "%b %d %Y %l:%M %P"}} {{election_time_zone}}.

To vote, please click on the following link: {{ballot_link}}

[« BACK TO BALLOT DESIGN](#) [CONTINUE TO VOTER LIST »](#)

President

Candidates are randomly presented - Select exactly 1 of 2 candidates or choose abstain to vote for none of the candidates.


Candidate	
 Susan Johnson <small>Information</small>	<input checked="" type="radio"/>
 Andrew James <small>Information</small>	<input type="radio"/>
Abstain	<input type="radio"/>

2. Easy Voting


With one click, voters cast ballots on their computer, iPhone or Android phone. Onsite kiosks and mail-in ballots are supported, too. You can even vote on multiple issues on a single ballot.

3. Easy Confirmation

Each voter receives confirmation that their vote was registered. They can optionally receive an email and a confirmation key to verify that their ballot was properly included and tallied without being tampered.



Ballot > Verify > **Confirmation**

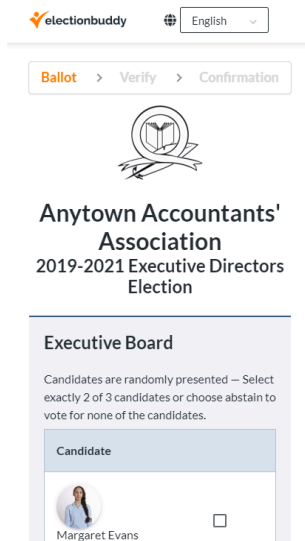


Thank You!

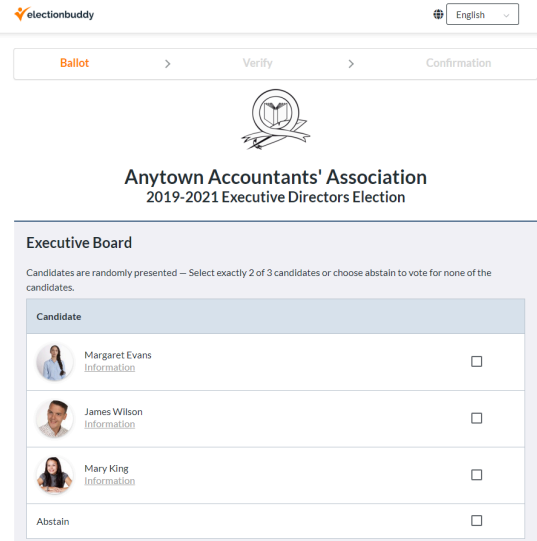
Voter Friendly for Every Voter!

ElectionBuddy supports iPhones, Android, Computer Web Browsers, Polling Station kiosk, or voting at a table during a meeting. Send notice by email, text message, postcard, letter or create your own too! Email notices are fully CANSPAM compliant, ensuring high deliverability and regulatory compliance.

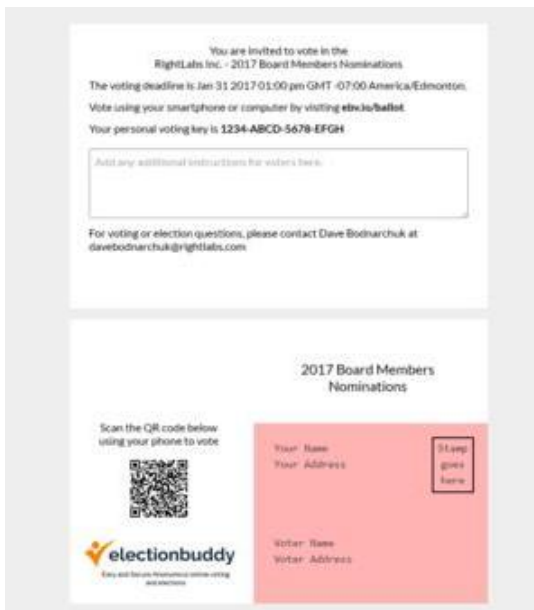
MOBILE VOTING



COMPUTER VOTING



PAPER POSTCARD NOTICE



EMAIL NOTICE

Vote now! Anytown Accountants Association - 2019-2021 Executive Directors Election

You are invited to vote in the Anytown Accountants' Association 2019-2021 Executive Directors Election.

The voting deadline is Jul 23 2019 11:15 am Mountain Time (US & Canada).

We are using an online election system to tabulate our votes. You have been assigned a unique voter key which can only be used to vote once, and your voting choices will remain anonymous. Do not forward this email. Do not reply to this email to vote, as your vote will not be registered.

If you have election questions, feedback or want to be removed from future ballot lists, please email Admin at admin@tanyard-springs-hoa.com

AJK9-S3KP-8NBU-8G4K

To vote, please click on the following link:

secure.electionbuddy.com/AJK9-S3KP-8NBU-8G4K

You can also copy and paste the link into your web browser.

[Unsubscribe](#) from any further emails about this election.

 This solicited, automated email was sent by electionbuddy.com — easy, secure, anonymous online voting and elections.

Fast and Reputable Results

Instantaneous Tallying

Results are immediately available when the vote ends. This includes the winners, percentages for each choice, and the voting details. And you can summarize by groups too!



Effortless Sharing

Results are shared using the results link so voters can access them on their own device. Alternatively, add both text results and graphs to your own documents and share them yourself. It's up to you!

Certifiable and Auditable

Results are linked to the voter verification code while remaining anonymous. The verification code is regenerated each time results are presented, ensuring that results are true and tamper free. For extra assurance, an ElectionBuddy Expert can issue a certification report, ensuring that you have the attestation you need.



Setup as Easy as A-B-C

A. Easy Ballots

Use an intuitive and flexible interface to add issues and candidates to your ballot. Customize your election with a comprehensive set of features, including plurality, voting by preference, write-ins, and randomization.

James Wilson

James may not know how to crunch his way to great abs, but he sure knows how to crunch his way to a balanced ledger.

Remove profile

Email Notice

Subject Vote Now! Anytown HOA Fall Election

organization_name **user_full_name** **user_email**

election_start_date **election_end_date** ...

You are invited to vote in the {{organization_name}} {{election_name}}.

The voting deadline is {{election_end_date | date: "%b %d %Y %l:%M %P"}} {{election_time_zone}}.

To vote, please click on the following link: {{ballot_link}}

B. Easy Notice

Involve voters in your election with custom emails, text messages, postcards, or mailed ballots. Or, integrate with your existing systems for a seamless experience.

C. Easy Voter Lists

Effortlessly add your voter list, group voters by type, and track who's turned in their ballot so you're always on top of your election.

Voters

Status ALL QUEUED NOT VOTED VOTED

Type ALL EMAIL

5 of 5 voters shown — The status of the most recent 3 voters is hidden until election is completed. [Learn more](#)

	ID	GROUP	STATUS
<input type="checkbox"/>	1	Chartered	Voted <small>Oct 1 2017 2:20pm</small>
<input type="checkbox"/>	2	Business	Not Voted <small>Sent Oct 2 2017 9:00am</small>
<input type="checkbox"/>	3	Personal	Not Voted <small>Sent Oct 2 2017 9:00am</small>
<input type="checkbox"/>	4	Personal	Not Voted <small>Sent Oct 2 2017 9:00am</small>
<input type="checkbox"/>	5	Business	Not Voted <small>Sent Oct 2 2017 9:00am</small>

Security

ElectionBuddy is designed at the core to maintain election integrity. This includes:

- **Establishing a secure link using 256KB SSL** between the voter computer and the ElectionBuddy servers. This is the same security that banks use.
- **Keeping the voter choices anonymous** and are not linking the choices to the voters themselves. Through obfuscation, we ensure that the voter list can't be watched and compared to summary election results, and the results can be hidden until the election is completed.
- **Allowing only eligible voters to vote** using anonymous access keys and offering 2 factor authentication even higher security, either by asking for a password or sending a code to the voter's cellphone.
- **Ensuring certifiable results** by preventing and monitoring tampering. For each vote, a hash code is created from the voter choices and voter information, shared with voters and stored in a separate log file. The hash code is recreated when the results are tallied, and the code is published to voters and compared to the log file. As long as the hash matches the one received by the voter at the time they voter, the results are valid. This also creates a voting mechanism that is verifiable and observable.

Security Protocols

ElectionBuddy has implemented strong security protocols using PCI standards as our benchmark. A PCI audit is performed annually with internal security processes performed quarterly. This ensures that our risk profile is low while our security profile is strong. We are happy to provide details of our PCI audits upon request.

Election data is managed and treated with the same level of security and sensitivity as credit card information. This ensures ballot submission is secure and encompasses all third-party requirements:

- Secure integration with your voter database, membership management system or website. Using our published API, you can authenticate voters using your own credentials, programmatically create a key that allows only eligible voters to vote, and sent back voter status. This allows integration and authentication of voters using identity provider protocols and systems such as LDAP, OAUTH, or SAML from membership databases, student information systems, and single sign-on systems.
- Compliant with Standards on Accessible Information (AODA), with information access and protection of personal privacy principles and practices, and with all bylaw, legal, audit, and government requirements and standards.
- Ability to produce confirmations onscreen, via paper and email for votes and fee receipts.

Security that meets stringent guidelines

ElectionBuddy can be set up for elections that require the highest certification. We have worked with the US Department of Labor to ensure that our voting process meets their stringent guidelines:

- 256KB encryption for the communication channel between the browser and our server (direct, secure link).
- Compliance with multi-national legislation based on PIPA, POPEDA, GDPR and CANSPAM.
- Credentials do not include identifying mechanisms (Access key nor the password is known by voter)
- Voter credentials are not shown in the web browser URL.
- Voter choices are not shown on confirmation, which prevents secrecy violations, voter coercion from the results, and or vote buying/selling.

- Storage of a separate ID during the vote to facilitate ballot spoilage:
 - Vote-by-vote results can be set to not be surfaced during the election.
 - ElectionBuddy staff cannot link the voters to voter choices, nor access the development environment. SSH Keys are issued to developers only.
 - All access by ElectionBuddy developers is logged.
- Removal of the ID after the completion of the vote to provide summation and tallies but not allow linkage of the voter choices:
 - After the vote is completed, the voter's choice is completely obscured.
 - Each voter receives an ID of the vote, which maps to the "hash" of the vote. This hash is recreated at the time of the results, and can be compared to by the voter in the voter audit report.
 - The voter audit report can be made public for certification.
- Post-election review includes examination of key metrics to see if voter choices or unusual activity has a material impact on the election outcome. If the winning margin is greater than the total number of spoiled votes + surfaced keys + additional voters, then the vote is fully certifiable, as it is not materially impacted.

Two-factor authentication process (2FA)

To ensure that the voter is properly identified and that the correct voter is accessing the ballot, two-factor authentication can be employed in one of **two** ways:

- A voter uses a secure log-on, using an access key issued as part of the voter notice, along with a password for login credentials based on inherently-known authenticators. An example of inherently-known authenticators would be an organization membership ID.
- Alternatively, if cellphone numbers are registered, the voter can be text-messaged with an authentication code to ensure that the voter eligible to vote is the one actually voting.

Data backup and release schedule

ElectionBuddy uses state-of-the-art data centres as part of our commitment to PCI compliance, with redundancy built into our distributed delivery architecture. Data is backed up on a daily basis and can be recovered for any failovers that are outside of our hosting provider's control. We also have the ability to transfer and clone to fail-over data centres in the event of natural disaster at a primary location. It's the essence of SaaS – we use it ourselves!

Our release cycle is every 30 days for minor changes along with bi-monthly releases. Code refactors and user experience changes are reviewed to ensure that the application is infused with the latest and greatest standards. This results in a repeatable, demonstrable release cycle to give a predictable roadmap. When we release the new features, they are instantaneously available for all our customers.

Restrictions on actions performed

As a SaaS offering processing within the service is performed within the ElectionBuddy secured cloud and outside your facilities. Content captured from the use of the ElectionBuddy services — both metadata (i.e. details, ballots, notices, voter lists) and transactional information (submitted ballots with voter choices and the related reports) — are stored in the ElectionBuddy database within the secured cloud. Such data is encrypted and only accessible to the authorized administrator(s) or voter(s).

Restrictions are in place on the ability to modify the original submission, i.e. editing or annotating after a ballot is submitted) are not possible. Ballots must be spoiled and new ballots issued (if this is permitted within the election type.)

Elections and the associated elements (branding, ballots, notices, settings) are managed and modifiable only by the authorized administrators. Once an election is launched, edits cannot be performed by the election administrator to ensure election integrity and prevent the manipulation of the vote.

Destruction of records

Administrators can delete elections on demand which deletes the related data. Data is initially encrypted and re-scrambled upon deletion so as to be irretrievable.

Time-out feature for workstation inactivity

Administrators are automatically logged out of the administration area. After submitting their vote, voters cannot access their ballot again; the key is destroyed. When using ElectionBuddy in kiosk mode for onsite poll station voting, the kiosk automatically refreshes at an administrator-determined interval to ensure voter choice anonymity.

Common Questions

How are photos, bios, and videos of candidates included as part of the online ballot?

ElectionBuddy offers you an option to upload candidate pictures and information, and this information will appear beside each choice for the voter to review while voting. You can add text, links, or other candidate details, along with a photo. Videos can be referred to using links as well.

Do online ballot and paper ballots appear the same or similar?

Yes, the online and paper ballot would appear similar if paper ballots are used.

How is election integrity maintained?

ElectionBuddy keeps your ballot secured to ensure the election's integrity. We use the following measures for ballot security & election integrity:

- Ballots are encrypted using SSL encryption, the same security and encryption banks use.
- Ballots are anonymous. Each ballot is tied to a unique access key, rather than a voter's name or ID, ensuring the voter and their details cannot be associated with their ballot or choices.
- Administrators can view winners but not individual voting choices. Votes are tallied to calculate winners and to show votes received for each choice on each position or question.
- Ballots can only be cast once. The unique access key is tracked, and is marked as completed to ensure that each ballot is submitted only once.
- Voter information is tracked (IP address, voter details) to allow for voting audits.
- Voters cannot cast votes after the pre-determined deadline (election end date).

What are the postal specifications?

ElectionBuddy sends notices on 4"x6" postcards and paper ballots on 8.5"x11" white paper stock. Postage is included in the pricing for both postcard notices and paper ballots.

What is ElectionBuddy's voting capacity?

We have handled elections as large as 100,000 voters.

For election services, what is ElectionBuddy's schedule adherence?

You set the dates of your election, including voting start date, voting end date, and reminder dates. We will meet those dates. Setup times are dependent on your ability to gather the information and test/review the setup. We would suggest that you plan for other staff and a subset of voters to review your ballot as well - this ensures a smooth election!

Can ElectionBuddy be used to stage voting periods?

ElectionBuddy gives you a considerable cost-saving opportunity by offering you the ability to start your electronic votes ahead of time to try and get electronic votes before sending a paper ballot to those that haven't yet voted. This ensures that:

- Voters do not have to opt-in to a process that they don't understand (electronic voting).
- Voters don't have to learn the system or test it prior to the vote. While you may have (and we strongly encourage you to) practiced voting, our experience has been that people don't like to test — they just expect it to work.

- Voter notices reach everyone in the manner they prefer, and they can vote in the same manner that they were reached.

How does ElectionBuddy authenticate voter identity?

We can bind the voter's data with their membership ID, which is already identified and verified. To increase security, ElectionBuddy offers two-factor authentication, which ensures voters enter a passcode that is unique to them. This can be an inherently-known credential, like a membership ID, or voters can receive a text message on their mobile phone to confirm that the right voter votes.

How does ElectionBuddy validate and protect voter ballots?

To ensure the validity of the ballot being cast, ElectionBuddy ensures that the vote is not altered during electronic transmission by encrypting the connection between the voters' web browser and the ElectionBuddy server using SSL encryption. This is the same security that banks use. Ballots can only be submitted once, and the access key is spoiled after use. The vote process is logged and compared to the results to protect against results-tampering, and to detect and audit intrusions.

Are multiple ballot formats available?

ElectionBuddy is tablet and smartphone-compliant, and is cross-browser and cross-device compatible. Your voters can vote using any type of tablet device/smartphone/computer and laptop. ElectionBuddy also supports a paper ballot process.

What occurs when an email address is shared between voters?

ElectionBuddy requires that a ballot ID be identified for each individual voter so that a unique key is created to properly track the voters.

How are write-in ballots supported?

Election setup can be configured for each position or question to allow voters to cast their own choices that are not on the pre-defined slate.

How are comments and feedback tracked?

Comments can be added to referendum questions to allow voters to add free form textual answers.

How can elections be run with both paper ballots and electronic ballots?

When a combination of paper ballots and electronic voting is used, ElectionBuddy provides an easy mechanism for entering paper ballots so that the results can be added to the electronic votes. Because each voter has a unique key, if a paper ballot is issued to a voter, and the voter votes electronically, the paper ballot will be disqualified automatically and will not be able to be submitted.

Does ElectionBuddy offer results certification?

Our brand promise is to provide an election result that has integrity, ensures anonymity, and can be verified by external parties.

Does ElectionBuddy store electronic votes for recount, inspection, and review purposes?

Thanks for your time.

We hope to earn your trust as we have done with our administrators who have used us for over 100,000 elections.

See what some of our previous customers have to say at www.electionbuddy.com

